

# **TRAINING SOLUTIONS NORTH WEST**

## **SPECIALIST TRAINING PROVIDER**

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## **Care of Older People**

### **COURSE OVERVIEW**

**This two-day course covers national minimum standards for providing care to older people. It will provide relevant underpinning knowledge for Health & Social Care Induction Units and will assist all care staff in delivering high quality service to older people.**

### **COURSE CONTENT**

- ✓ **Values that underpin good social care practice**
- ✓ **Communication including verbal, non-verbal, methods of motivation and barriers to communication**
- ✓ **Confidentiality including purpose, limitations and responsibilities**
- ✓ **The role of the worker including legal and professional boundaries**

### **CERTIFICATION**

Attendance Certificate

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