

# TRAINING SOLUTIONS NORTH WEST

## SPECIALIST TRAINING PROVIDER

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## Supervisory Skills

### COURSE OVERVIEW

Making the move into the supervisors job can be demanding. It needs new skills, so that delegates can get results through other people. These essential skills for new supervisors do not come naturally. This course helps delegates start to learn them. This course provides delegates with guidance on how they can build and develop key skills needed when they move into a supervisory role. This course can be presented at different levels dependant on delegates experience.

### COURSE CONTENT

- ✓ Supervisory skills – what are they?
- ✓ Managing resources
- ✓ Planning and decision making
- ✓ Standards of performance
- ✓ Managing team and individual performance

### CERTIFICATION

Attendance Certificate

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