

TRAINING SOLUTIONS NORTH WEST

SPECIALIST TRAINING PROVIDER

Telephone: 0151 431 0058
Mobiles: 0795 117 6237 or 0789 468 2862

email: wendy@trainingsolutionsnorthwest.co.uk
kevin@trainingsolutionsnorthwest.co.uk



Understanding Diversity

COURSE OVERVIEW

A lively, thought provoking workshop which introduces the subject of diversity to employees at all levels of an organisation.

COURSE AIM

- ✓ Understand the concept of diversity
- ✓ Recognise the benefits of managing diversity
- ✓ Gain an understanding of the main legislation underpinning Diversity and Equal Opportunities
- ✓ Understand the impact of discrimination and challenge unacceptable behaviour effectively

COURSE CONTENT

- ✓ Defining and managing Diversity and Equal Opportunities
- ✓ The legal framework
- ✓ Identifying personal experiences of being treated unfairly
- ✓ Terms of behaviour and how attitudes may influence behaviour
- ✓ The impact of Organisational Values and Mission
- ✓ Areas of employment affected by Equal Opportunities
- ✓ Valuing each other

CERTIFICATION

Attendance Certificate

TRAINING SOLUTIONS NORTH WEST

Specialist Training Provider

Telephone: 0151- 431-0058 | Mobile: 0795 117 6237 or 0789 468 2862

web: <http://www.trainingsolutionsnorthwest.co.uk>

Company Registration No. 06254466